



MVP is participating with CAQH to utilize their Provider Data Portal

Provider Frequently Asked Questions

Overview

As of July 1, 2025, MVP has expanded our relationship with CAQH to begin using their Provider data management and validation solution.

Why did MVP make this change?

This web-based provider data platform allows Providers to enter their professional and practice information a single time and submit it to multiple health plans, thereby reducing administrative burden. By partnering with CAQH, MVP ensures that Members have access to the most current Provider information.



MVP Participating Providers are required by contract to comply with all applicable state and federal regulations, which mandate that Participating Providers review and attest to the accuracy of their information published in the Provider Directory every 90 days. Please note that Providers can complete this review at any time.

How is the CAQH Provider Data Portal different from the CAQH application that MVP uses for Provider Credentialing?

Provider credentialing is different. MVP already uses CAQH for credentialing. MVP has expanded our relationship with CAQH for Provider demographic data review and attestation. MVP will check certain Provider data elements against CAQH weekly and update changes in our claims and credentialing systems automatically.

What is the scope of MVP Providers included in this expanded relationship with CAQH?

Credentialed Providers are included in the Provider data that MVP will begin receiving from CAQH. Registered providers and Providers that are part of a delegated credentialing arrangement with MVP are excluded from being pulled in via CAQH.

Registered and delegated credentialed providers should continue to update their CAQH applications as they normally do. MVP is not pulling that data in the initial launch.

Will this impact Provider claims payments?

No, the data elements that MVP will be receiving from CAQH will be specific to data elements that will be populated in the Provider Directory. Updates to Tax IDs, remit addresses and adding product lines would require the providers to submit a Provider Change of Information form.

What was the Go-Live Plan?

MVP initiated the implementation of this process during the summer of 2025.

How will CAQH interact with MVP Providers?

To ensure providers are completing their attestation, CAQH will contact providers on regular intervals leading up to when their attestation is due. Overdue providers receive escalated contact from CAQH such as subsequent email reminders and finally phone calls.

What action do Providers need to take?

Providers who are new to CAQH:

1. Register at proview.caqh.org/PR/Registration.
2. Gather your credentialing details (ID #s, practice locations, and supporting documents).
3. Log in and follow the prompts to complete your profile and upload your documents.
4. Attest to the accuracy and completeness of your credentials and authorize MVP to access your profile.

What if I'm already registered with CAQH?

Providers who already have an account will need to log in and authorize MVP to receive their demographics.

1. [Log in](#) to CAQH and authorize MVP to receive your information: proview.caqh.org/PR
2. Ensure all your professional and practice information is current.
3. Confirm that you have updated all documents required for credentialing (malpractice insurance, license, CDS and DEA).
4. Reattest to the accuracy and completeness of your credentials.

What type of information does MVP receive from CAQH?

Information MVP receives from CAQH includes:

- Practice address, phone number and fax number
- Provider primary email
- Areas of expertise
- Practice website
- Age limitations, age min/max, handicap access
- Accepting new patients' status (panel status)



Providers are required to meet regulatory timeframes for accepting and seeing new patients. Please review current [Access and Availability standards](#), which are updated on the MVP website.

- Languages spoken
- Special Experience, Skills and Training data, including, patient age groups, special populations, issues treated and types of therapies(for Behavioral Health Providers)
 - **MVP strongly encourages Behavioral Health providers to complete this section in order to share the relevant areas of expertise they provide to enable MVP Members to find the specific care they are seeking.**

Instead of selecting "Address Change" on the MVP Provider Change of Information form, make updates in the CAQH Provider Data Portal and MVP will receive those changes on a weekly basis.

Are there scenarios where a Provider will need to continue to submit a Provider Change of Information Form?

Yes, providers must use the [MVP Provider Change of Information form](#) with supporting documents to submit changes in the following scenarios:

- **Billing address change:** *(TIN-Remit)*
- **Specialty or category change** *(i.e. Primary Care Physician or Specialist)*
- **Provider name change**
- **Introducing a new product line** *Such as Government Programs products, after obtaining an MMIS number*

CAQH Support: for support from CAQH, [refer here](#).

Refer to [MVP's Provider Participation Guide](#) for additional details.

Who will provide support if I have questions on how to register and/or update the CAQH Provider Portal information?

For technical questions please visit caqh.org/providers