

Community Oriented Recovery and Empowerment (CORE) Services

Effective February 1, 2022, four Adult Behavioral Health (BH) Home and Community Based Services (HCBS) will be changing to CORE Services and improve access to services. MVP Health Care® (MVP) will cover these services for eligible Members in Health and Recovery Plans (HARP).

The services moving from BH HCBS to CORE Services are:

1. Psychosocial Rehabilitation (PSR)

This service helps with life skills, like making social connections, finding or keeping a job, starting or returning to school, and using community resources

2. Empowerment Services – Peer Supports

This service connects Members to peer specialists who have gone through recovery. Members will get support and assistance with learning how to:

- Live with health challenges and be independent
- Make decisions about their own recovery
- Find natural support and resources

3. Community Psychiatric Support and Treatment (CPST)

This service helps Members manage symptoms through counseling and clinical treatment

4. Family Support and Training (FST)

This service helps give Members' family and friends the information and skills to help and support the Member

Eligibility for CORE Services is based on the following criteria:

Member must be a HARP enrollee and obtain a written recommendation from Allowable Licensed Practitioners of the Healing Arts (LPHA).

Who can refer a Member for CORE Services?

Allowable LPHAs include but are not limited to a Licensed Psychiatrist, Licensed Clinical Social Worker, Nurse Practitioner, Physician, Physician Assistant or Licensed Psychologist and practicing within the scope of their State license. If you are one of these allowable practitioners and have an eligible Member who may require CORE Services, please review the "LPHA Memo and Recommendation Form" that can be found at omh.ny.gov/omhweb/bho/core. On or soon after February 1, a list of MVP Participating Providers designated to provide CORE Services will be available for reference at mvphealthcare.com/searchproviders.

For more information on CORE Services and the MVP Provider Policies, visit mvphealthcare.com/Policies and select *MVP Provider Policies and Payment Policies*, then select *Provider Policies, Effective January 1, 2022*, then select *MVP's New York State Government Programs*.

To view all communications, visit mvphealthcare.com/FastFax

Questions? Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at 1-800-684-9286.

