

KX Modifier Claims Processing

MVP Health Care® (MVP) requests that when submitting claims for any MVP Medicare Members for medically necessary Physical Therapy, Occupational Therapy, or Speech Language Pathology services, **please first verify if the Member's therapy cap has been met**. Claims for any Member who has yet to meet their annual therapy cap for these services should not be billed with the KX Modifier.

Claims that require a therapy cap exception and are billed with the KX modifier must:

- Qualify for the therapy cap exception
- Be medically reasonable and necessary services that require the skills of a therapist
- Be justified by appropriate documentation in the medical records and would be available for review upon request

Please visit mvphealthcare.com/Providers and *Sign In* to your provider online account to confirm how many visits have been used. If you need additional assistance, please contact the MVP Customer Care Center for Provider Services at **1-800-684-9286**.

To view all communications, visit mvphealthcare.com/FastFax

Questions? Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at **1-800-684-9286**.

