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Claims and Billing Department
Facility/Practice staff

Changes to Respite Telehealth Services Update

To keep our valued care delivery partners up to date, MVP Health Care® (MVP) is sharing an update regarding Respite Telehealth Services under the 1915(c) Children's Waiver Home and Community Based Services benefits. Effective January 1, 2023, the Children's Respite Services flexibility will end. Providers are required to revert to the original guidance provided in the Home and Community-Based (HCBS) Manual.

Flexible Services that are ending:

- Respite Services may no longer be billed if delivered via telehealth or telephonically to an individual or group;
- All Respite Services must be delivered in-person, as remote delivery will no longer be allowed;
- Respite Services may be delivered by qualified practitioners in a home or residence, out-of-home/residence by staff in community-based sites (e.g., community centers, camps, parks), or in allowable facilities; and
- Billing for Respite must be based on in-person interactions with the Waiver-enrolled children/youth.

Additionally, Planned and Crisis Respite services may not exceed the 14 days (1,344 15-minute units) annual limits without medical necessity, which must be documented in the Member's record. For a Member enrolled in a Medicaid Managed Care Plan (MMCP), authorization from the MMCP must also be documented in the child's case record. HCBS provided beyond these limits MUST be supported by medical necessity such as documentation through a Licensed Practitioner of the Healing Arts (LPHA) Attestation form.

Questions?

If you have any questions, please contact your MVP Behavioral Health Professional Relations Representative. A listing of Behavioral Health Representatives can be found at mvphealthcare.com/Providers and select *Contact Us*.

Thank you for your continued partnership and collaboration as we work toward our shared goals of providing high quality and efficient care.

To view all communications, visit mvphealthcare.com/FastFax

Questions? Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at 1-800-684-9286.

