

## Patient Management Tools

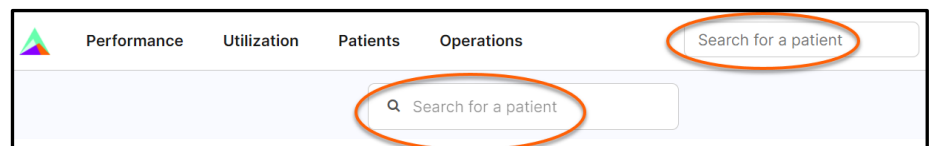
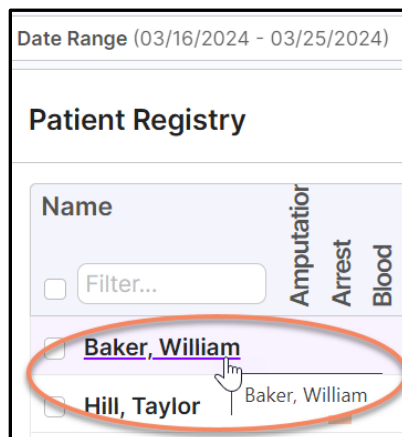
- Find a comprehensive view of a specific Member
- Identify Members with condition(s) and stratify them based risk, utilization, clinical data and demographics
- Identify pediatric Members that are due for routine immunizations

**Patient Chart** – comprehensive view of a specific Member

The Patient Chart provides summary and detail reports on the status and longitudinal history of the patient-member. The Patient Chart is composed of several general and specific "cards", each with a particular focus: Enrollment, Patient Information, Quality, Risk Adjustment, Visits, Medications, Allergies, Orders/Results, and Vitals.

Note: The Patient Chart includes Care Management and Assess application specific cards as applicable.

Reach a patient chart by selecting on a Member's Name on any tabular report or searching by the Member's name, date of birth, MRN, or Member ID.



## Patient Chart (continued)

### 1. Enrollment & Supplementary Card

**Enrollment:** Presents a list of specific Care Management programs the Member is enrolled in as well as any patient lists the Member is included.

**Care Team:** Includes care team members and attributed PCPs. Users can edit, add, and remove new care team members.

**Enrollment & Supplementary**

Enrollment

Care Team

**Enrollment**  
**Active in AWW**  
Rita Van Boening  
More Info  
**Identified in Complex Care Management**  
08/11/2021 (958 days) with Stefanie Groner  
More Info  
**Attachments**  
No attachments to display  
Add Attachment  
**Patient Lists**  
Add to New List

### 2. Patient Info

**Demographics:** Includes demographic information and eligibility.

**Sources:** Displays all claims sources from which the patient demographics were pulled.

**Risk:** Lists high-level risk information, including the Arc score, client-configured risk scores, and Arc risk factors.

**Providers:** Lists all providers that have rendered care, as well as the number of visits, attribution types, and last visit.

**Patient Info**

Demographics

SourcesRiskProviders

**Demographics**  
**Patient Name**  
William Baker  
**Date of Birth**  
09/24/1953 (70)  
**Sex**  
M  
**Address**  
112-31 208 STREET  
New York, NY 11429  
**Phone**  
244-555-0111  
**Email**  
William.Baker@email.com  
**Race**  
WHITE  
**Ethnicity**  
NOT HISPANIC OR LATINO  
**Notes** Edit  
Testing  
**Coverage**  
CMS MSSP | Aged/Non-Dual  
Member: 450273-11  
Start Date: 01/01/2023  
ACTIVE  
CMS NGACO | Aged/Non-Dual  
Member: 450273-11  
Start Date: 01/01/2024  
ACTIVE  
View All (4)

### 3. Quality Guidelines

**Measure:** Includes open and closed care gaps.

**Preventive:** Displays preventive screenings and maintenance tasks suggested for the Member based on age and gender.

**Condition:** Includes all gaps stemming from a Member's chronic conditions, i.e., Asthma, CKD, CHF, Diabetes, etc.

**Note:** The care gaps included in the Preventive & Condition tabs are based on national and standard clinical guidelines.

**Quality Guidelines**

Measure

PreventiveCondition

Measure Period: 01/01/2024 to 12/31/2024  
**Non-Adherent**  
**Adherent**  
**BMI Screen Follow-Up**  
Commercial  
**Depression Screening All Ages**  
Commercial  
View Evidence  
**Influenza Imm**  
Commercial  
**Tobacco Screen/Intervention**  
Commercial  
View All (6)

**Colorectal Cancer Screening**  
Commercial  
2024-01-20 • CPT/82270  
View Evidence

## Patient Chart (continued)

### 4. Risk Adjustment

The risk-based conditions tab lists all conditions identified or captured using the risk calculation engine. Sources of this information include claims data, clinical data, medications, and results. The risk algorithm can be changed by selecting *Filter Options*.

Note: The Risk Adjustment card lists all conditions and coding gaps sourced from a selected risk algorithm within a two-year lookback period from the current date.

**Risk Adjustment**

AllOpenAddressed

Filter Options: 2024 | CMS-HCC | All+ Add New Code

**Skin • Pressure Ulcer of Skin with Full Thickness Skin Loss**1.069  
Closed (Current Claim) • Jan 26, 2024 • SCHMANDT, KYLINN (L89.313) Pressure ulcer of right buttock, stage 3  
[View](#) [View Evidence](#)

**Spinal • Paraplegia**1.068  
Closed (Current Claim) • Jan 19, 2024 • , LIPSCOMB UNIVERSITY BUCKLAND HEALTH CENTER (G82.20) Paraplegia, unspecified  
[View](#) [View Evidence](#)

**Complications • Complications of Specified Implanted Device or Graft**0.582  
Closed (Current Claim) • Jan 2, 2024 • , OUR LADY MEMORIAL SPECIALISTS CORPORATION (T83.511A) I/I react d/t indwelling urethral catheter, init  
[View All \(7\)](#)

### 5. Visits and Appointments

This card lists clinical and claims entries within the configured lookback period from the current date for the Member. Users can view either Appointments only or High-Impact events by selecting the tab. Medical and non-medical encounters (i.e., ED visits) are included.

**Visits and Appointments**

AllAppointmentsHigh Impact

- 08/18/2024**Scheduled Appointment 12:00 AM**CANCELLED  
NOELLIE SWEEDEN (Internal Medicine) at RAYELLE MCGUINESS PSC (Allscripts)
- 03/12/2024**Scheduled Appointment 12:00 AM**MISSED  
NOELLIE SWEEDEN (Internal Medicine) at RAYELLE MCGUINESS PSC (Allscripts)
- 03/12/2024**Scheduled Appointment 12:00 AM**MISSED  
NOELLIE SWEEDEN (Internal Medicine) at RAYELLE MCGUINESS PSC (Allscripts)
- 02/24/2024**Scheduled Appointment 12:00 AM**MISSED  
NOELLIE SWEEDEN (Internal Medicine) at RAYELLE MCGUINESS PSC (Allscripts)

### 6. Medications

The medications card lists prescriptions the Member has filled (sourced from pharmacy claims in the last two years or active records on the medication list). Only records with a valid NDC or RxNorm code will be displayed. The Medication Card will display one record per RXCUI that is present in the prescription claims history, an EHR prescription, or the patient medication list.

**Medications**

AllNot in EHRNo Fills

**rivaroxaban 20 MG Oral Tablet [Xarelto] • NDC: 50458057990**  
Filled on Oct 10, 2023 (5 months ago) • BASSING, PAX • CMS NGACO  
90 days supply • Copay: \$428.05  
[View History](#)

**{21 (methylprednisolone 4 MG Oral Tablet) } Pack • NDC: 00591079021**NO FILL  
Prescribed on Aug 17, 2023 (7 months ago) • SWEEDEN, NOELLIE • RAYELLE MCGUINESS PSC (Allscripts)  
6 days supply  
[View History](#)

**levothyroxine sodium 0.137 MG Oral Tablet • NDC: 00781519192**  
Filled on Aug 15, 2023 (7 months ago) • SWEEDEN, NOELLIE • CMS NGACO  
90 days supply • Copay: \$15.69

**Patient Registry** – Identify Members with conditions and stratify them based on risk, utilization, clinical data, and demographics.

The Patient Registry displays a Member list with relevant risk, utilization, clinical, and demographic data. By default, only Members seen in the past seven days appear on the list. Expand the date range in the global filter to view more Members; apply other global filters to narrow your population.

1. Select the *Patients tab* in the navigation bar and then select *Patient Registry*.
2. Use the *Global Filters* at the left of the screen to select the desired date range (the default is one week). Under conditions, select the desired condition(s), noting you can select the "and"/"or" when using multiple conditions.

Note: If certain conditions are selected such as asthma, CVD, CKD, CHF, diabetes, HIV, HTN, and obesity, additional disease-specific columns are available within the gear icon. For example, if you select *diabetes* then columns for A1C, Eye exam, etc. become available

3. Choose any other desired filters and select the *Apply tab*.

#### Use Case Example

ACO Administrator needs a list of high risk, diabetic, MSSP patients that haven't been seen in over one year to prioritize for the Care Management team to outreach.

#### Global Filters:

- Date Range: 1/1/2024 – 3/25/2024
- LOB: CMS MSSP
- Condition History: Diabetes

#### Tabular Filters:

- Open Risk: >3
- Wellness Exam: <1/1/2023

Name	Arrest	Blood	Cerebrovas	Complicat	Diabetes	Eye	Gastrointes	Heart	Kidney	Risk	Open Risk	DOB	Age	Sex	Wellness Ex	Functional PCP	Last PCP Visit	Last Inter
<input type="checkbox"/> Filter...										Filter...	>3	Filter...	Filter...	Filter...	<1/1/2023	Filter...	Filter...	Filter...
<input type="checkbox"/> Lewis, Daniel										4	3.7	4/3/1955	68	M	12/22/2022	STERNBAC...	2/27/2024	2
<input type="checkbox"/> Wood, Steven										5.7	5.1	3/15/1947	77	M	12/18/2022	CICCARN...	3/12/2023	2
<input type="checkbox"/> Salazar, Trisha										5.1	4	10/10/1949	74	F	11/21/2022	KULZER, K...		2
<input type="checkbox"/> Barajas, Crystal										5	3.8	3/31/1947	76	F	10/26/2022	, GRANVILL...		3
<input type="checkbox"/> Kim, Kayla										3.9	3.1	10/22/1941	82	F	7/21/2022	DROZDOW...	1/2/2024	2
<input type="checkbox"/> Ford, Charles										3.9	3.1	10/26/1943	80	M	6/11/2022	REINHOLZ, ...	4/26/2022	2
<input type="checkbox"/> Le, Jessica																		

Total Rows: 25

Results per page: 100

**Pediatric Immunization Registries** – The Two-Year-Old and Thirteen-Year-Old Immunization Registry reports list the required vaccines and dosage, based on HEDIS measure specifications.

1. Select the *Patients tab* in the navigation bar and then select the *Two- or Thirteen-Year-Old Registry*.
2. Use the Global Filters at the left of the screen to apply filters such as LOB or Patient Assignment; Select the *Apply tab*.
3. Use the tabular filters, like *Next Appt Date* for "=" to identify Members who don't have an appointment scheduled.

Use Case Example

Late Q3, the Practice Quality Manager is looking to find all MVP Members due for their Childhood Immunization Status (CIS) without an upcoming appointment.

LOB: MVP Health Care

---

Patient List: List of MVP non-compliant Members in the CIS quality measure (created previously)

---

Childhood Immunization Status: Incomplete

---

Next Appt. Date\*: =

---

The screenshot shows the 'Two Year Old Immunization Registry' interface. At the top, there are tabs for 'Patient Lists (1)', 'LOBs (1)', and 'Condition History (CMS-HCC)'. An orange callout labeled 'Global Filters' points to these tabs. Below the tabs, there's a 'Custom Reports' dropdown. The main table has columns: Name, DOB, Age, Functional PCP, Last Provide Interaction, Next Appt Date, Age In Months, Childhood In Status, Hepb Date, Hepb Status, Rotavirus Date, and Rotavir Status. An orange callout labeled 'Tabular Filters' points to the 'Next Appt Date' and 'Childhood In Status' columns. The 'Next Appt Date' column has a filter dropdown set to '=', and the 'Childhood In Status' column has a filter dropdown set to 'Incomplete'. The table lists several patients, including Aguilar, Jose; Allen, Gregory; Alvarado, David; Chavez, Kimbe...; Chavez, Lacey; and Cole, Ali. The bottom of the interface shows 'Total Rows: 84' and 'Results per page: 100'.

Name	DOB	Age	Functional PCP	Last Provide Interaction	Next Appt Date	Age In Months	Childhood In Status	Hepb Date	Hepb Status	Rotavirus Date	Rotavir Status
<input type="checkbox"/> Aguilar, Jose	5/10/2022	1	CARTRIGH...	10/22/2023	=	22	Incomplete	10/29/2022	100%	10/29/2022	100
<input type="checkbox"/> Allen, Gregory	7/3/2022	1	JEANSIMO...	2/18/2024		20	Incomplete	8/8/2022	33%	8/8/2022	0%
<input type="checkbox"/> Alvarado, David	11/10/2022	1	CHARLESW...	1/28/2024		6	Incomplete	4/10/2023	33%	1/9/2023	33
<input type="checkbox"/> Chavez, Kimbe...	3/25/2022	2	EYTCESO...	2/21/2024			Incomplete	1/7/2023	67%	1/7/2023	100
<input type="checkbox"/> Chavez, Lacey	7/3/2022	1	GUINN, CA...	2/22/2024			Incomplete	12/11/2022	100%	12/11/2022	67
<input type="checkbox"/> Cole, Ali											

\*ALL "APPT" columns function only if appointment data is sent via clinical connector.