

MVP Introduces New Online Provider Search Tool

On Friday, April 3, 2020, MVP Health Care® (MVP) launched a new and improved *Find a Doctor* online search tool. It features an improved user interface, which allows members and providers to search by keyword, practice, provider name, or specialty all in one easy-to-use tool. Please note that only MVP in-Network, Credentialed, Participating Providers appear in the new online search tool.

Highlights include:

- Providers can easily refer Members to Participating Providers – just search by MVP Member ID to find Participating Providers that participate with their plan
- Filter and compare Participating Providers based on preferred attributes, like distance and language spoken
- Easily identifies if an MVP Participating Provider is accepting new patients
- Generate a PDF displaying a selection of providers

Members can find alternative venues depending on their needs, such as urgent care. They can also review their MVP plan and prescription benefits.

To access the new online search tool, and review provider demographic information, follow these steps:

1. Visit mvphealthcare.com/searchproviders
2. Select **Search by Location & Plan Type**
3. You will need to **Choose a location and plan**
 - a. You will need to select **Browse a list of plans** and select **All Plans** at the bottom of the page
4. If the information in the new Online Provider Search tool is inaccurate, you'll need to update your Online Provider Demographics

Updating your Online Provider Demographics

To update your information, visit mvphealthcare.com/demographics.

To receive future FastFax messages by email, send a request to MVPFastFax@mvphealthcare.com.

To view all faxed messages, visit mvphealthcare.com/FastFax.

Questions? Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at 1-800-684-9286.

