

Personal Protective Equipment Update

The New York State Department of Financial Services (DFS) recently released a Circular Letter reminding health plans that New York State Participating Providers cannot charge Members additional fees, beyond their standard cost-share for covered services, for personal protective equipment (PPE), such as masks, gowns, and gloves. MVP Members in all plans who have been charged for PPE must be reimbursed by their provider.

DFS has also mandated that payers report within 90 days of the issuance of the Circular Letter how many Members were charged by Participating Providers for PPE, how much they were charged, and how providers intend to issue refunds.

If your practice charged MVP Health Care® (MVP) Members for PPE, you must provide the information below **by Friday, September 18, 2020**.

Visit mvphealthcare.com/PPE to provide MVP with the following information:

- Practice name and contact information
- How *many* non-Medicare MVP Members were charged for PPE?
- How *much* were non-Medicare MVP Members charged for PPE?
- How your practice plans to refund MVP Members who were charged for PPE?

To view the DFS Circular Letter, visit dfs.ny.gov/industry_guidance/circular_letters/cl2020_14.

To view all communications, visit mvphealthcare.com/FastFax

To receive future FastFax messages by email, send a request to MVPFastFax@mvphealthcare.com.

Questions? Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at 1-800-684-9286.

