New Pharmacy Electronic Prior Authorization Process
Now Available

On December 1, 2021, MVP Health Care® (MVP) launched a new tool to manage electronic prior authorizations (PA) for pharmacy and medical drug claims for Members in all plans.

The MVP electronic PA system, powered by NovoLogix, provides a streamlined request process for medical pharmaceutical (HCPCS & CPT), pharmacy medications, and select supplies such as diabetic test strips. In addition, this new process:

- Facilitates a rapid electronic PA intake process that allows Providers to run a test claim to see if PA is needed

- Collects additional information (if PA is needed) and sends the PA directly to an MVP Medical Director for approval or denial

- Provides status updates in real time so you know immediately if PA is not required

  o If PA is needed, you will receive a timely response if the PA is approved or denied.

To access the NovoLogix tool, login to your Provider online account at **mvphealthcare.com**. Under *Authorizations*, select *Pharmacy Request*. From here Providers can initiate a PA, which will run a test claim to determine if PA is needed. Providers will be immediately notified if they submit a request for a Member who does not have pharmacy benefits through MVP.

MVP has partnered with NovoLogix to offer free Provider training via Webex sessions in the coming weeks. The training will provide instruction on how to access the new tool, submit a PA request, and review the status of authorized services. Please choose the one-hour session below that works best for you and your team. To join the session, go to **https://cvs.webex.com/meet/pr1314737778**.

Date	Time
December 8	1 pm
December 15	1 pm

Additional training documents are available by logging in to your Provider online account. Providers who do not have access to their online account may request access at **mvphealthcare.com/ProviderRegister**.

To receive future FastFax messages by email, go to **mvphealthcare.com/provideremail**

To view all communications, visit **mvphealthcare.com/FastFax**

Questions? Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at **1-800-684-9286**.