

This communication should be viewed by:
Clinical Staff

Execution of Clinical Criteria

InterQual[®] criteria, published by Change Healthcare Inc. (Change Healthcare), is used in many of the MVP Health Care[®] (MVP) medical review processes to support the medical necessity of health care services. The criteria are updated annually by Change Healthcare to be consistent with evidence-based standards of care and current industry practices. MVP will begin using the 2023 InterQual criteria starting on August 7, 2023.

If you have questions, please contact the MVP Customer Care Center for Provider Services. Representatives are available weekdays from 8:30 am – 5:00 pm, Eastern Time, at **1-800-684-9286**.

It's time for patients to recertify to keep their insurance coverage!*

The Families First Coronavirus Response Act has expired. To learn how MVP can help your patients continue their coverage, visit mvphealthcare.com/recertification.

*Applies to Members enrolled in Medicaid, Child Health Plus (CHP), Health and Recovery Plan (HARP), and the Essential Plan (EP).

To view all communications, visit mvphealthcare.com/FastFax

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