

**This communication should be viewed by:**

Mobile Crisis Providers  
Crisis Residence Providers  
CPEP Providers

## Crisis Intervention Authority and Reimbursement Changes

MVP Health Care® (MVP) is notifying Providers of program and billing changes under the New York State (NYS) Crisis Intervention State Plan Amendment (SPA) #22-0026 that was approved by the Centers of Medicare and Medicaid Services (CMS).

As part of this Crisis Intervention SPA, some Mobile Crisis and Crisis Residence program and billing changes for adults and children will take effect on March 1, 2024. MVP will adjust payments for clean claims to be reimbursed at the updated rates for an April 1, 2022 effective date. **The Crisis Intervention SPA authorizes:**

- Consolidation and alignment of Medicaid authority, coverage, and reimbursement policies
- Coverage of existing children and adults for Mobile Crisis and Crisis Residence services
- Authorization of Crisis Stabilization Center services that will be included in Medicaid Managed Care Plans (MMCPs) at a later date

**Crisis Services impacted by the Crisis Intervention SPA includes:**

- Comprehensive Psychiatric Emergency Programs (CPEP)
- Mobile Crisis (Telephonic Mobile Crisis)
- Crisis Residence

**Rate Codes for these services have been consolidated and require the following billing changes:**

- Use of the same Rate Codes/Procedure Codes/Modifier combinations for the services across all age groups for Crisis Follow-up, Telephonic Triage and Response, Telephonic Follow-up, and Mobile Crisis Response
- Introduction of one new Rate Code 4627 (Children's Crisis Residence – Ages up to 21)
- CPEP will utilize Mobile Crisis rate codes for both adults and children
- CPEP Rate Codes 4010 (Interim Crisis) was discontinued on July 1, 2023, and 4009 (Crisis Outreach Services) will be discontinued on July 1, 2024

Educational materials, including billing guidance, are available at [mvphealthcare.com/providers/education](https://mvphealthcare.com/providers/education). Select *Clinical Education Resources* then go to the *Crisis Services* section and review *Crisis Services Training for Providers* with information provided by NYS.

If an individual is experiencing a crisis, they can call or text 988 or chat at [988lifeline.org](https://988lifeline.org), 24 hours a day, 7 days a week.

If you are interested in claims testing or if you have any other questions regarding this communication, please contact your MVP Behavioral Health Professional Relations Representative.

### It's Time to Recertify Your Patients!\*

The Families First Coronavirus Response Act has expired. To learn how MVP can help your patients continue their coverage, visit [mvphealthcare.com/recertification](https://mvphealthcare.com/recertification).

\*Applies to Members enrolled in Medicaid, Child Health Plus (CHP), Health and Recovery Plan (HARP), and the Essential Plan (EP).

View all Provider communications at [mvphealthcare.com/FastFax](https://mvphealthcare.com/FastFax)

**Questions?** Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at 1-800-684-9286.

