

This communication should be viewed by:

Mobile Crisis Providers
Crisis Residence Providers
CPEP Providers

Children's Crisis Intervention SPA Guidance Update

MVP Health Care® (MVP) appreciates the work that you do to support our Members and is committed to keeping you informed. This notification is to update Providers with new information related to the Crisis Intervention SPA guidance which was released by NYS following our communication on January 31, 2023. (FastFax 2024.07)

Per guidance issued by New York State (NYS) on February 8, 2024, the following requirements were updated:

- The date to retire Children's Crisis Intervention Mobile Crisis rate codes (7906+ -7910); 7936-7942) and Crisis Residence rate codes (7943-7945) has been extended from March 1, 2024, to May 1, 2024
- The Federal Information Processing Standards (FIPS) code and a proxy locator code requirement will no longer be applicable for children's Mobile Crisis billing effective May 1, 2024
- Claims billed using the retired Rate Codes with a date of service on or after May 1, 2024, will be denied

Updated educational materials, including billing guidance, are available at mvphealthcare.com/providers/education. Select *Clinical Education Resources* then go to the *Crisis Services* section for updated information as provided by NYS.

If an individual is experiencing a crisis, they can call or text 988 or chat at 988lifeline.org, 24 hours a day, 7 days a week.

If you are interested in claims testing or if you have any other questions regarding this or the prior communication issued on January 31, 2024, please contact your MVP Behavioral Health Professional Relations Representative.

It's Time to Recertify Your Patients!*

The Families First Coronavirus Response Act has expired. To learn how MVP can help your patients continue their coverage, visit mvphealthcare.com/recertification.

*Applies to Members enrolled in Medicaid, Child Health Plus (CHP), Health and Recovery Plan (HARP), and the Essential Plan (EP).

To view all communications, visit mvphealthcare.FastFax

Questions? Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at **1-800-684-9286**.

