

**This communication should be viewed by:**  
CFTSS Providers

## Crisis Intervention SPA Changes

MVP Health Care® (MVP) is notifying Providers of program and billing changes under the New York State (NYS) Crisis Intervention State Plan Amendment (SPA) #22-0026 that was approved by the Centers of Medicare and Medicaid Services (CMS).

As part of this Crisis Intervention SPA, some Mobile Crisis and Crisis Residence program and billing changes for adults and children will take effect on March 1, 2024, with some codes being retired on May 1, 2024. MVP will adjust payments for clean claims to be reimbursed at the updated rates as outlined within the guidance.

### The Crisis Intervention SPA authorizes:

- Consolidation and alignment of Medicaid authority, coverage, and reimbursement policies
- Coverage of existing children and adults for Mobile Crisis and Crisis Residence services

### Crisis Services impacted by the Crisis Intervention SPA includes:

- Comprehensive Psychiatric Emergency Programs (CPEP)
- Mobile Crisis (Telephonic Mobile Crisis)
- Crisis Residence

### Rate codes for these services have been consolidated and include but are not limited to the following billing changes:

- Use of the same Rate Codes/Procedure Codes/Modifier combinations for services across all age groups for Crisis Follow-up, Telephonic Triage and Response, Telephonic Follow-up, and Mobile Crisis Response
- Introduction of one new Rate Code 4627 (Children's Crisis Residence – Ages up to 21)
- Retirement of Children's Crisis Intervention Mobile Crisis Rate Codes 7906-7910 and 7936-7942 and retirement of Crisis Residence rate codes 7943-7945 effective May 1, 2024. Claims billed using the retired Rate Codes with a date of service on or after May 1, 2024, will be denied.
- The Federal Information Processing Standards (FIPS) code and a proxy locator code requirement will no longer be applicable for Children's Mobile Crisis billing effective May 1, 2024

Updated educational material, including billing guidance, is available by visiting [mvphealthcare.com/providers/education](https://mvphealthcare.com/providers/education), then select *Clinical Education Resources* then go to *Crisis Services* section for more information.

If an individual is experiencing a crisis, they can call or text 988 or chat at [988lifeline.org](https://988lifeline.org), 24 hours a day, 7 days a week.

If you are interested in claims testing or have any other questions regarding this communication, please contact your MVP Behavioral Health Professional Relations Representative.

To view all communications, visit [mvphealthcare.com/FastFax](https://mvphealthcare.com/FastFax)

**Questions?** Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at 1-800-684-9286.

