

This communication should be viewed by:

Primary Care Providers
Clinical staff
Administrative staff

Laboratory Benefit Services to be Managed by Avalon Healthcare Solutions

To keep our valued care delivery partners informed, MVP Health Care® (MVP) is announcing that effective August 1, 2024, MVP is contracting with Avalon Healthcare Solutions to offer a suite of laboratory benefit management services.

Avalon Healthcare Solutions is the industry leading comprehensive laboratory benefits manager helping providers and consumers optimize the cost-effective use of diagnostic laboratory tests.

This transition will occur in two phases: routine lab management will go into effect on August 1, 2024, followed by genetic testing at a later date. MVP will continue to communicate with you on future implementations.

MVP Laboratory Policies

Effective August 1, 2024, MVP will apply new Laboratory Policies, which can be viewed by visiting mvphealthcare.com/policies and under *Current Provider, Payment, and Laboratory Policies*, select *Laboratory Policies Effective August 1, 2024*.

Provider Education

To review training information about this transition, visit mvphealthcare.com/providers/education and select *Clinical Education Resources*, then select the training under *Laboratory Management*.

If you have questions, please contact your MVP Professional Relations Representative.

It's Time to Recertify Your Patients!*

The Families First Coronavirus Response Act has expired. To learn how MVP can help your patients continue their coverage, visit mvphealthcare.com/recertification.

*Applies to Members enrolled in Medicaid, Child Health Plus (CHP), Health and Recovery Plan (HARP), and the Essential Plan (EP).

To view all communications, visit mvphealthcare.com/FastFax

Questions? Contact your MVP Professional Relations Representative or call the MVP Customer Care Center for Provider Services at 1-800-684-9286.

