

This communication should be viewed by:
Behavioral Health Providers

Verify Appointment Availability and Demographic Information with Attac Consulting Group

MVP Health Care® (MVP) reminds Providers of our ongoing collaboration with Attac in the areas of operational management and health care compliance. The objective is to work proactively with Providers to maintain the accuracy of information presented on the MVP Provider directory, as well as confirm network appointment availability.

As previously communicated, MVP utilizes the CAQH Provider Data portal to confirm details such as demographic accuracy, product participation and panel status. In accordance with your Provider Contract with MVP, you are expected to review, make updates where applicable and re-attest every 90-days to ensure their information is accurate for MVP Members.

What's Next

Attac will reach out quarterly to help verify the accuracy of Provider demographic details displayed in MVP's *Find a Doctor* tool and appointment availability. Providers who have not re-attested to their demographic data within the required 90-day timeframe will be contacted by Attac to complete that verification. For Providers who have already re-attested to their demographic data within the 90-day period, Attac will only conduct an appointment availability review.

How will you be contacted

Attac uses phone and fax and email campaigns with Providers. When contacted by a representative, please verify your information on file with MVP. Some Providers may receive a faxed form to complete and return as instructed.

Thank you for your participation in this important initiative. MVP remains dedicated to ensuring that your patients receive access to the care you deliver.

If you have any questions, please reach out to your MVP Behavioral Health Provider Relations Representative