

Accessing MVP Gaps in Care Reports

Step-by-Step Guide

September 2023



The screenshot shows the MVP Health Care website with a red header. The navigation menu includes 'Brokers', 'Employers', and 'Providers' (circled in blue). Below the header are links for 'Join MVP', 'Resources', 'Contact Us', and 'Sign In/Create Account'. A search icon is also present. A yellow callout box on the left contains the text: 'Step 1: Visit mvphealthcare.com; select Providers/Sign-in'. Below this is a large image of a woman in a white lab coat looking at her smartphone. Another yellow callout box contains the text: 'STEP 2: Enter your login credentials. (Follow prompts to reset username/ password or to register a new account.)'. Below the image is the heading 'Sign into Your Account' followed by a sub-heading: 'Your MVP Provider account is your hub for eligibility, claims and authorization status, signing up for the Health Practices Newsletter, and more.' At the bottom, there is a login form with two fields: 'Username' and 'Password'. The 'Username' field has a red instruction 'Insert Practice Username' and the 'Password' field has a red instruction 'Insert Practice password.'. A blue circle and arrows point from the 'Providers' link in the header to the 'Sign In/Create Account' link and then to the login form fields.

Brokers Employers **Providers**

Join MVP Resources Contact Us Sign In/Create Account

MVP
HEALTH CARE

Step 1:
Visit mvphealthcare.com; select
Providers/Sign-in

Providers

STEP 2:
Enter your login credentials. (Follow
prompts to reset username/ password
or to register a new account.)

Sign into Your Account

Your MVP Provider account is your hub for eligibility, claims and authorization status, signing up for the Health Practices Newsletter, and more.

Username Password

Insert Practice Username Insert Practice password.



STEP 3:
Select *ACCOUNT PROFILE*. Your practice name and Tax ID# will populate as noted below.

Account Summary

Practice name will appear here

Print this Page

PROVIDER TAX IDs

Your security profile provides claim and authorization access for the following TAX IDs:

Tax ID#/Practice name will appear here

ACCOUNT SETTINGS

- Contractual Agreements
- Communication Preferences
- Update Account

STEP 4:
Select *REPORTING*, and
then select *GAPS IN CARE*.

The screenshot displays the MVP Health Care provider portal interface. At the top left is the MVP Health Care logo. The top navigation bar includes links for Members, Employers, Brokers, Providers (selected), and Logout. A secondary navigation bar contains links for Find a Doctor, Forms, Pharmacy, Quality Programs, Reference Library, Join MVP, and Contact Us. Below this is a main menu with categories: ELIGIBILITY & BENEFITS, CLAIMS, AUTHORIZATION, REPORTING (circled in red), RESOURCES, and ACCOUNT PROFILE. A dropdown menu for REPORTING is open, showing options for PCP MEMBER ROSTER and GAPS IN CARE (circled in red). A red arrow points from the STEP 4 instruction box to the GAPS IN CARE option. On the left side, there is an 'Account Summary' section with a blue oval around the text 'Practice name'. Below this is a 'PROVIDER TAX IDs' section with a blue oval around the text 'Tax ID#/Practice name'. On the right side, there is an 'ACCOUNT SETTINGS' section with links for Contractual Agreements, Communication Preferences, and Update Account. A 'Print this Page' icon is located in the top right corner of the main content area.



STEP 5:
Use drop-down to select the *TIN*.
Then enter desired date range for report(s).
Then select *VIEW REPORTS*

Providers Logout

Find a Doctor Form Pharmacy Quality Programs Reference Library Join MVP Contact Us

ELIGIBILITY & BENEFITS CLAIMS AUTHORIZATIONS REPORTING RESOURCES ACCOUNT PROFILE

DOWNLOAD GAPS IN CARE REPORTS

Search Criteria

TIN:

Report Dates:

i Search Tips

Please select Tax Identification Number from drop down.
Select your desired report dates (default dates will pull the most recent data).
Please contact us if a report you are searching for is not available.

Due to technical issues that arose with 2020 being a Leap Year, the prior year-to-date field for the Quality Trend report and the Rate report will not be populated for February. This will be fixed and populate correctly on the March reports.



STEP 6:
Select desired format
to review report.

DOWNLOAD GAPS IN CARE REPORTS

Search Criteria

TIN: **Tax ID#/Practice name will appear here** ▼

Report Dates: 01/01/2022 06/20/2022

CLEAR VIEW REPORTS

Due to technical issues that arose with 2020 being a Leap Year, the prior year-to-date field for the Quality Trend report and the Rate report will not be populated for February. This will be fixed and populate correctly on the March reports.

Search Results

Data reflects claims submitted through date in this column

Month-Year ▼ ▲	TIN	Group	Download Report	
202204	Tax ID#	Practice name	PDF	EXCEL
202202			PDF	EXCEL
202201				EXCEL

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STEP 7:
Select *ACCEPT AND CONTINUE* to view your report.

Employers Brokers **Providers** Logout

Find a Doctor Forms Pharmacy Quality Programs Reference Library Join MVP Contact Us

ELIGIBILITY & BENEFITS CLAIMS AUTHORIZATIONS **REPORTING** RESOURCES ACCOUNT PROFILE

GAPS IN CARE REPORTS

DATA USE

TERMS & CONDITIONS

These terms and conditions address the circumstances under which MVP Health Plan, Inc. and its affiliates (collectively, "MVP") will disclose to you (the "User") data that includes "Protected Health Information" or "PHI" (as defined by Health Insurance Portability and Accountability Act of 1996, as amended, modified or superseded from time to time ("HIPAA")) and contains direct individual identifiers or elements that can be used in concert with other information to identify individuals (the "Data").

By clicking "Accept and Continue" you acknowledge and agree that you have read and understood these terms and conditions and agree to be bound by them.

Additionally, by acknowledging and agreeing to these terms and conditions, you represent that you are a health care provider who transmits health information in electronic form in connection with a transaction covered by HIPAA and, thus, a Covered Entity (as defined by under HIPAA).

ACCEPT AND CONTINUE

Thank You

Questions? We can help.

Contact: MVPGapClosures@Mvphealthcare.com

