



Zelis Electronic Payments and Remittance

This manual provides guidance on registering for an account, using the Zelis portal, and updating practice information.

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Block 1:

Zelis Payments

Zelis offers complete transparency and easy access to payment and remittance data from over 550+ Payers and now MVP across all your TINs in one user-friendly experience, significantly reducing manual work and operational costs to collect related to claim payments, while accelerating Provider's cash flow.

Access consolidated payments and data from over 550+ Payers and now MVP in one, secure portal.

Benefit from a single point of contact for support on payment delivery and remittance questions across all 550+ Payers and now MVP in the Zelis Network.

With Zelis, you will:

- Choose to receive a faster, premium payment experience via Virtual Credit Card or ACH+.
- Access consolidated payments and data from over 550+ MVPs in one, secure portal.
- View payments history by claim and export remittance data in various formats (835, CSV, XLS, or PDF).
- Deliver ERA/835s to your clearinghouse or via SFTP reducing the need for manual entry.
- See key revenue and claims insights visualized in intuitive dashboards.
- Benefit from a single point of contact for support on payment delivery and remittance questions across all 550+ MVPs in the Zelis Network.

Enroll today by calling Zelis at **855-496-1571**

To learn more, please visit [here](#).

Block 2:

ePayment Center

ePayment Center offers a no-cost enrollment for EFT/ERA transactions from **MVP** and access to remittance data and payment history via the **MVP** ePayment Center Portal. Each TIN will need to enroll in its own ePayment Center.

Please type the following into your browser: `mvp.epayment.center`.

ePayment Center offers:

- Payments from **MVP** via ACH direct to your bank account.
- A secure portal to access and export **MVP** remittance data, including 835 format

To enroll:

- **Please type the following into your browser: `mvp.epayment.center`** and obtain a registration code
- After registration is reviewed and confirmed, you will receive an email from **help@epayment.center** with a registration link
- Click the link in the email, complete the registration process, and set up your account

After registration:

- **Please type the following into your browser: `mvp.epayment.center`** using the username created during account set up
- Enter bank account information
- Select remittance data delivery options
- Review and accept ACH agreement and click "Submit"

After the registration and enrollment process, Your bank account will undergo a pre-note verification to validate the account prior to beginning EFT/ACH Transactions. This may take up to 6 business days to complete.

ePayment Center

Common FAQs:

We're currently enrolled with Zelis Payments for our medical claim payments. Do we need to re-enroll with Zelis for our MVP claim payments?

No. Because you're already enrolled with Zelis Payments, you'll also receive electronic payments and statements from **MVP** through your preferred Zelis Payments method. No further action is required on your part.

Do we need to switch banks to take advantage of ePayment Center?

No. You can direct electronic claims payments to the bank of your choice.

What do I need to enroll in ePayment Center?

You'll need the following information available before enrolling:

- 9-digit federal tax identification number (TIN) or employer identification number (EIN)
- Corporate name and principal information
- Bank routing transit number (RTN) and your organization's checking account number